



Safety & Sanitization Protocols Phase 1 Rollout

We are closely monitoring the information from federal and state governmental agencies in addition to the Centers for Disease Control and Prevention (CDC) regarding the coronavirus (COVID-19) crisis. We will remain attentive and are ready to respond to changing conditions. The safety and wellbeing of our guests, pilots and employees is and always has been our number one priority.

Additional safety measures implemented include:

Flight Terminal

All guests will be screened for a mandatory temperature check prior to entrance into the flight terminal. Guests with a temperature above 100.4 will have a secondary screening and may be refused service based on health factors.

Guests will enter the terminal through doors that are either automatically or manually opened by an employee.

The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on high contact surfaces. Terminals will have an extensive deep cleaning each night.

Guest check in stations and payment processing machines will be sanitized after every transaction.

Each party/guest will receive a disposable briefing card with guest information.

Pilots will greet guests with a contactless introduction. We have asked our pilots to limit physical interactions including refraining from taking photos with guest's camera, mobile phone, etc.

Helicopter Experience

Standard procedures include the engine being shut down after each flight. Once the guests are safely away from the helicopter, the helicopter is then sanitized and the cabin is refreshed after each landing.

All pilots and guests will wear face protection during flight. If a guest does not have face protection, Maverick Helicopters will provide for each guest.

Through Phase 1, we will restrict the use of microphones for guests during flight. Pilots will continue to provide narration as normal.



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All helicopters have been upgraded with the highest-level cabin air filters.

If applicable, food and/or beverage service will be limited to packaged food or drinks and will be distributed by employees with gloves and appropriate personal protective equipment.

Additional ground time between flights will be allotted to give extra time for the helicopters to be sanitized and cleaned.

Helicopters will be deep cleaned each night, including extensive sanitization processes.

Employee

Appropriate personal protective equipment will be worn by all employees based on their position and responsibilities following state or local government guidance.

All employees will be subject to daily temperature checks.

All employees will receive training on COVID-19 safety and sanitization protocols.

Employees are instructed to stay home if they do not feel well and are directed to contact a manager if they notice a coworker or guest with known symptoms of COVID-19.

Additional Items

We ask each and every guest who may not feel well or have symptoms of COVID-19 to contact us prior to your flight.

We ask all guests to limit personal belongings and bags coming into the terminal and on flights.

For locations with ground transportation, vehicle interiors will continue to be sanitized before each trip.

We have developed new private flight options for those interested.

Video link - https://youtu.be/_Vhtd16NYik